TECHNICAL SERVICES BULLETIN	Warranty Returns New Request Form and Authorized Freight Carrier for Columbus, OH Warranty Center	Aug. 27, 2026

OmniLogistics will handle all warranty returns for the Columbus, OH Warranty Center. This Technical Service Bulletin serves as an update to the contact information for Omnilogistics.

Please complete the Warranty Return form below and email to OmniLogistics. Due to the disparity in freight costs, it is imperative that our authorized carrier (OmniLogistics) be used for the shipment of Warranty Returns.

Yokohama Tire Corporation reserves the right to charge back the cost difference, to the dealer, if the authorized carrier is not used.

OmniLogistics: Yokohama@omnilogistics.com

OmniLogistics - 310-670-1024
Account #: 080801119

First time shippers should contact a **Warranty Returns Representative** at the phone number listed below prior to shipping. If for any reason you are unable to contact the **Warranty Returns Representative** for authorization, please call 800-423-4544 ext. 3939 for assistance.

Columbus, OH 800-423-4544 ext. 4401
(Warranty Returns Representative)
Yokohama Tire Corp.
5925 Opus Drive
Groveport, OH 43125
warrantyreturns@yokohamatire.com

OmniLogistics will ship warranty returns to the Yokohama Warranty Center freight collect, in accordance with the following guidelines:

- Claim tires will be accepted only at the Warranty Center.
  Palletizing shipments is not required but may reduce transit time.
- Place all the white original copies (and as required rotation records, proofs of purchase) in an envelope properly addressed to the Warranty Center.
- **This envelope is to be securely attached to the tread of one of the claim tires by using tape. Do not give the envelope to the truck driver.**
- White Original copies, rotation records and proofs of purchase may also be scanned and emailed to warrantyreturns@yokohamatire.com.
- Only return tires exhibiting warrantable conditions. Yokohama reserves the right to either return non-warrantable tire(s) freight collect or charge the freight expense back to our dealer.
- Minimum weight to qualify for a warranty return shipment is 750 pounds. Our dealers may ship warranty returns at any time after reaching 750 pounds.
- If minimum weight cannot be attained, accumulated warranty return tires may be shipped after 45 days from the previous warranty return.

I have a Warranty Return tire pick up from:
Location:
Dealer Name _____ Ship to SAP Account # _____
Street Address _____
City _____ State ____ Zip Code _____

Quantity of tire(s) _____ tires
Weight - ____ lbs.
Are tires palletized – Yes, or No _____
If Palletized number of Pallets _____

Contact: Name _____ Title _____
Office Phone number _____ Extension #_____
Cell Phone number _____

E-mail – Contact: Name _____
xxx@xxx.com _____

Tires are ready for pick-up **xx/xx/2022 _____
Hours: xx am to: xx pm _____
Days of the Week for pick up _____

Destination: Yokohama Tire Corp.
5925 Opus Dr
Groveport, OH 43125
OmniLogistics Acct # 080801119
Please copy all recipients with BOL

Yokohama Dealer
Complete and Email to:
Omni Logistics at LAX Operations Yokohama@omnilogistics.com
.cc Yokohama Warranty Returns warrantyreturns@yokohamatire.com